

GREYSTOKE GAZETTE

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Staff news

We are sad to say goodbye to Dr Lucy Carrie who has worked at Greystoke for the past 11 years as a salaried GP. Dr Carrie joined us in 2010 following the retirement of Dr Jobling and fitted in to the team immediately.

We have all found it delightful to have worked alongside her for so many years. Her dedication, clinical acumen and hard work will be missed by both staff and patients alike and we would hope that you would join us in wishing her all the very best for the future.

Here is a photo of Dr Carrie with her Cocker Spaniel puppy whom we are sure is keeping her busy!

All the best and thank you!



We are delighted to have Laura Cave our new Health Care Assistant join us at Greystoke. Here she is to introduce herself...

Hi everyone! I'm Laura Cave the new Healthcare Assistant at Greystoke. I'm originally from a small rural village in the West of Scotland. I started my career in the RAF where I did my medic training serving in the UK and overseas in the Falkland Islands and Italy. I then left and settled in the North East to start a new adventure of raising a family and working in the NHS. In my spare time I enjoy cooking, karate, socialising with friends, walking my crazy Cocker Spaniel and chasing after my three young boys. I also do some volunteering with Barnardos. I'm excited to be here and looking forward to getting to know everyone.

Staff news

We are delighted to welcome back Dr Kate Rowley at Greystoke following her time with us as a GP trainee in 2019. Here she is to introduce herself...

I was a trainee GP at Greystoke in 2019 and I thoroughly enjoyed my time at the practice; I am delighted to now be back at Greystoke as a salaried GP.

I graduated from Newcastle University in 2014 and completed my postgraduate training in the North East too.

Outside of work I enjoy spending time in the countryside running with my dog.

Dr Rowley will be working Mondays, Wednesdays and Fridays at the practice.



Editor's note—we do not require staff members to own a Cocker Spaniel or a dog for that matter—it is simply a very popular choice of pet for staff who work at Greystoke! :-)

Current patient access

With the ongoing Covid 19 pandemic we continue to experience high levels of demand. Whilst some of this has been mitigated by the employment of staff as outlined in this newsletter, demand remains at exceptional levels. Sadly practices across the country are receiving increasing levels of abuse (both verbal and physical) from patients with comments such as,

'If I die it will be your fault.'

'The doctor should not be on holiday, I need to speak to him.'

'You're absolutely useless the lot of you.'

'I pay your wages so give me what I want.'

These are just a few of the comments practices are receiving and it is our reception staff who bear the brunt of these calls. Whilst we are fortunate that we have not endured any acts of violence, we have had a number of cases where patients have been verbally abusive and we insist that this must stop.

Please be kind to our staff and continue to be patient and work with us. Thank you for your support.